



Plan Title: Dental Services

Purpose: To summarise service changes and developments in response to COVID-19

General Dental Services / Dental Training Unit

- All GDS Practices have remained open / available and are triaging patients, providing advice and reassuring patients who have a dental problem by telephone. This is avoiding patients travelling and presenting at the practice to minimise contact with people with symptoms or with those who are infected but asymptomatic.
- Non-COVID-19 emergency care may be undertaken but all face to face should be kept to a minimum and no aerosols generating procedures undertaken.
- Routine scheduled dentistry has ceased.
- Aerosol generating procedures (AGPs) that can avoided have stopped.
- All dental treatment that can be is being delayed at present.
- All patients requiring Urgent care should contact their own GDP or a local GDP for triage.
- During Out of Hours patients should contact 111, this pathway has been updated to facilitate triage by the OOH GDP and will operation Saturday, Sunday and Bank Holidays between 9am to 5pm

Primary & Community Services Response

- Cluster working has been established through the development of Local Practice Groups to improve methods of local communication. Each group has a designated Dental Practice Advisor (DPA), who will provide local support and clinical advice.
- Changes to the in-hours and out of hours urgent dental pathways to support new access requirements
- Referral Management Centre has moved to 7-days working to support the out of hours pathway change
- All GDPs are able to refer to **SBU's Urgent Care Dental Centre** following triage. The UCDC, is based at Port Talbot Resource Centre and is for patients identified through telephone consultation, who have an urgent or emergency need that cannot be delayed. The Unit will accept patients who are COVID-19 or are suspected to be positive and are in self-isolation. It will also provide care for COVID negative patients who require AGPs as part of their urgent care. The following patient groups will be accepted for care after triage by the Unit:
 - Severe Pain that does not responded to painkillers used for 48hrs (if only symptom call back the following day if no improvement)
 - Diffuse Swelling / Lymphadenopathy (Patients with discharging sinus adjacent to the tooth that is not associated with swelling do not need to be seen)
 - Bleeding
 - Recent trauma with deranged occlusion preventing teeth coming together / severe luxation injuries.
 - Care will be limited to extractions and in specific circumstances anterior teeth may be opened and pulp chambers dressed.



Community Dental Services (CDS)

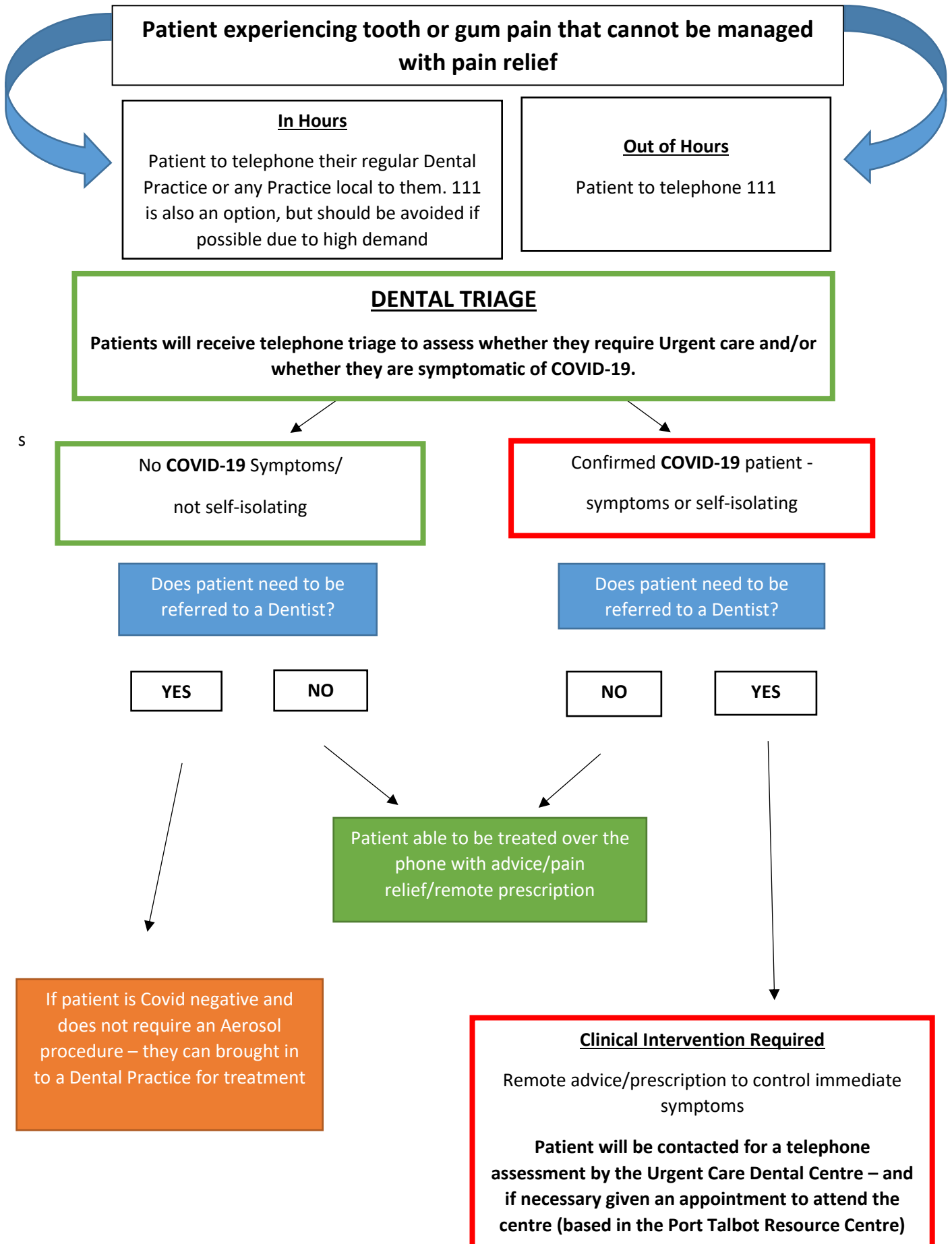
- Routine scheduled dentistry has ceased.
- Aerosol generating procedures (AGPs) that can be avoided have stopped.
- All dental treatment that can be is being delayed at present.
- All patients requiring Urgent care should contact 01639683020 for clinical triage.
- Patients are triaged by a dental officer / Senior Dental Officer/ Specialist and advice, analgesia and antimicrobials if required.
- GDP referrals for Paediatric GAs continue to be triaged by GA Triage (GAT), advice, analgesia and antimicrobials if required. Urgent cases referred to OMFS through Maxfax only if absolutely necessary following the emergency guidance.
- All Special Care Dentistry GA lists suspended.
- Redeployment of workforce to support UCDC and wider NHS services.
- If necessary patients will be offered appointment at the UCDC, Port Talbot Resource Centre and is for patients identified through telephone consultation, who have an urgent or emergency need that cannot be delayed. The Unit will accept patients who are COVID-19 or are suspected to be positive and are in self-isolation. It will also provide care for COVID negative patients who require AGPs as part of their urgent care. The following patient groups will be accepted for care after triage by the Unit:
 - Severe Pain that does not respond to painkillers used for 48hrs (if only symptom call back the following day if no improvement)
 - Diffuse Swelling / Lymphadenopathy (Patients with discharging sinus adjacent to the tooth that is not associated with swelling do not need to be seen)
 - Uncontrolled Bleeding (that does not subside with local measures)
 - Recent trauma with deranged occlusion preventing teeth coming together / severe luxation injuries.
 - Care will be limited to extractions and in specific circumstances anterior teeth may be opened and pulp chambers dressed.

Restorative Dental Services (RD)

- Routine scheduled restorative clinics have ceased.
- All treatment that can be is being delayed at present.
- Urgent trauma and oncology clinics continue to be managed including ward referrals as appropriate
- Urgent cases triaged and advice, analgesia and antimicrobials if required.
- Redeployment of workforce to support UCDC, OMFS and A&E, triage, treat or referral.
- Regular Skype teaching sessions being facilitated.



DENTAL - COVID-19 PATHWAY





Swansea Bay Dental Practices – Contact Telephone Numbers

| Swansea Clusters | | |
|------------------|--|--------------|
| Bay | Cambria Dental | 01792 202229 |
| Bay | G Davies (West Cross) | 01792 402580 |
| Bay | Gower Healthcare | 01792 368388 |
| Bay | Killay Dental | 01792 202078 |
| Bay | Mumbles Dental Suite | 01792 368547 |
| Bay | My Dentist (Denticare) Killay | 01792 205272 |
| Bay | Promenade Dental Practice | 01792 367494 |
| Bay | University Dental Care | 01792 602222 |
| Bay | West Cross Dental Practice | 01792 404405 |
| City | Beak Dental | 01792 298250 |
| City | Belgrave Dental Ltd | 01792 473881 |
| City | Brynteg Dental | 01792 204995 |
| City | Crescent Dental Ltd | 01792 472248 |
| City | Mansel Street Dental | 01792 462241 |
| City | Neat Teeth - Orthodontics | 01792 455191 |
| City | Parkway Clinic | 01792 455780 |
| City | Swansea Orthodontic Centre | 01792 298170 |
| City | Russell Street Dental Practice | 01792 654531 |
| City | Sketty Road Dental | 01792 472275 |
| City | St James Dental - United Dental | 01792 473672 |
| City | Townhill Dental Practice - United Dental | 01792 201145 |
| City | Waterfront (Eastside) | 01792 642733 |
| City | Woods Dental | 01792 476714 |
| Penderi | Brynhyfryd Dental | 01792 462295 |
| Penderi | Cwmbwrla Dental Practice | 01792 652433 |
| Penderi | Manor Road | 01792 653826 |
| Penderi | Ravenhill Dental Surgery | 01792 581031 |
| Llwchwr | Cilgerran House Dental Care | 01792 898347 |
| Llwchwr | Gorseinon Dental Practice | 01792 891666 |
| Llwchwr | Gowerton Dental | 01792 873979 |
| Llwchwr | Penclawdd Dental | 01792 850223 |
| Llwchwr | Petrie Tucker (Alexander Rd, Gorseinon) | 01792 892605 |
| Llwchwr | St Teilo Dental AE Walker | 01792 882495 |
| Llwchwr | West Coast Dental (Waunarlwydd) | 01792 873483 |
| Cwmtawe | Belgrave Dental (Pontardawe) | 01792 863354 |
| Cwmtawe | Cwmtawe Dental (Clydach) | 01792 845276 |
| Cwmtawe | Gower Healthcare - Pentrepoeth | 01792 701440 |
| Cwmtawe | Laurels Dental Practice (Clydach) | 01792 843207 |
| Cwmtawe | The Family Practice (Morrison) | 01792 774000 |
| Cwmtawe | Pantyffynon (Trallwyn) | 01792 773673 |
| Cwmtawe | Ty Gwyn (Morrison) | 01792 771159 |
| Cwmtawe | United Dental (Llangyfelach Rd) | 01792 771021 |
| Cwmtawe | Woodfield Dental (Morrison) | 01792 792959 |



NPT Clusters

| | | |
|---------------|-------------------------------|--------------|
| Afan | Cymmer Dental Practice | 01656 733295 |
| Afan | Dental Teaching Unit | 01639 683062 |
| Afan | Denticare Ltd - Forge Road | 01639 882450 |
| Afan | Denticare Ltd - Victoria Road | 01639 897785 |
| Afan | Dunes Dental | 01639 323232 |
| Afan | Gupta Dental Surgery | 01639 886609 |
| Afan | J Isaac | 01639 812156 |
| Afan | Talbot Road Dental Practice | 01639 882280 |
| Neath | J & LV Ltd The Village | 01792 814734 |
| Neath | Marsh Dental | 01639 644507 |
| Neath | Oasis Dental Ltd | 01639 644460 |
| Neath | United Dental - London Road | 01639 642000 |
| Neath | United Dental - Briton Ferry | 01639 823331 |
| Neath | Woodlands | 01639 644647 |
| Upper Valleys | Cwmdulais Dental Practice | 01639 750260 |
| Upper Valleys | GCG Dental Practice | 01269 822885 |
| Upper Valleys | Glynneath Dental Practice | 01639 722277 |